## Meta-Assessment Rubric for Evaluating Annual Assessment Plans

# Office of Academic Planning and Assessment

## Program/Unit Name:\_\_\_\_\_

Assessment Cycle:

Overall, this plan is:	Developing	Minimally	Good	Exemplary
		Compliant		

#### **Goals:** Broadly stated intentions, aspirations, or ambitions. Goals need not be directly measurable.

Developing	Minimally Compliant	Good	Exemplary
🗆 None entered; <u>or</u>	$\Box$ At least one entered	More than one entered, <u>BUT</u>	More than one entered, <u>AND</u>
So vague or incomplete that it's unclear what is to be accomplished	At least one provides enough detail to see how the Goal relates to the	don't address the full purpose of the unit	address the full purpose of the unit  Clearly articulate how the Goals
	purpose of the unit	Provide enough detail to see how the Goals generally relate to the purpose of the unit	relate to the purpose of the unit Supporting documents provided, when appropriate

**Objectives:** Specific, measurable statements. Learning Objectives articulate the knowledge, skills, or abilities gained or demonstrated. Performance Objectives describe the desired quality or improvement of key services.

Developing	Minimally Compliant	Good	Exemplary
<ul> <li>None entered; <u>or</u></li> <li>So vague or incomplete that it's unclear what is to be accomplished with the Objective</li> <li>Unclear how the Objectives could be measured</li> <li>All/majority are not accurately classified as Learning/Performance</li> <li>No Learning Objectives for degree programs</li> </ul>	<ul> <li>At least one entered</li> <li>At least one fully articulates the Learning/Performance objectives expected</li> <li>At least one is measureable</li> <li>At least one is accurately classified as Learning/Performance</li> </ul>	<ul> <li>More than one entered, but may not cover the full breadth of student learning required for the degree <u>OR</u> the services provided by the unit</li> <li>All provide enough detail to determine the general Learning/Performance Objectives expected</li> <li>All are generally observable and measureable</li> <li>All are accurately classified as student Learning/Performance</li> </ul>	<ul> <li>More than one entered, and cover the full breadth of student learning required for the degree <u>OR</u> the support services provided by the unit</li> <li>All Learning Objectives clearly articulate how knowledge, skills, or abilities will be demonstrated; All Performance Objectives clearly articulate the desired improvement of services</li> <li>All are clearly observable and measurable</li> <li>All are accurately classified as student Learning/Performance, with a mixture of both Learning <u>AND</u> Performance (If appropriate for the unit)</li> <li>Supporting documents provided, when appropriate</li> </ul>

#### **Indicators (Learning Objectives Only):** The methods, instruments, processes, or techniques used to measure and evaluate the Learning Outcomes. Indicators can be direct or indirect; although, academic units should include some direct indicators of student learning.

Developing	Minimally Compliant	Good	Exemplary
🗆 None entered; <u>or</u>	$\square$ At least one Indicator is used for	Multiple Indicators are used for	Multiple Indicators are used for
$\Box$ So vague or incomplete that it's	each Learning Objective	some of the Learning Objectives	most (or all) Learning Objectives
unclear what the instrument was, how	At least one includes enough	Most include enough	□ All include enough information to
it was developed, and how it was used	information to fully describe what	information to fully describe	fully understand what the
No direct indicators included	the instrument was, how it was	what the instrument was, how it	instrument was, how it was
$\Box$ Unclear how any can provide data for	developed, and how it was used	was developed, and how it was	developed, and how it was used
improving learning	□ Direct Indicators used for a majority	used	A mix of direct and indirect
$\Box$ Course grades used by degree	of Objectives	Direct Indicators are used for all	Indicators are used for most (or all)
programs as indicators of student	Clear how at least one can provide	Objectives	Objectives
learning	data for improving student learning	$\Box$ Clear how most can provide data	$\Box$ Clear how all can provide data for
		for improving student learning	improving student learning
			Supporting documents provided,
			when appropriate
Notes:			

□ None entered; or       □ Are provided for all Indicators and       □ Are provided for all Indicators and         □ So vague or incomplete that the       □ most seem reasonable       □ and all seem reasonable	Are provided for all Indicators and
specific result, target, benchmark, or value being used to determine whether the student met the Objective is unclear Criterion seem inappropriate for the Objectives	<ul> <li>Are provided for an indicators and are reasonable, specific, and measurable</li> <li>All contain detailed contextual information (e.g., specific benchmarks, accepted standards, past results, etc.) explaining how they were selected and were appropriate for the Objectives</li> <li>Supporting documents provided,</li> </ul>

## Criterion (Learning Objectives Only): Result, target, benchmark, or value that will represent success at achieving a Learning Outcome.

Developing	Minimally Compliant	Good	Exemplary
No KPIs entered; or	$\Box$ At least one KPI is used for each	□ Multiple KPIs are used for some	□ Multiple KPIs are used for most (or
So vague or incomplete that it's	Performance Objective, each	of the Performance Objectives,	all) Performance Objectives, and
unclear what the instrument or	includes a criterion for success, and	and each includes a criterion for	each contain criterion for success
process was, how it was developed,	most seem reasonable for the	success and all seem reasonable	that were reasonable, specific,
and/or how it was used	Objectives	for the Objectives	measurable, and meaningful for
$\Box$ No direct KPIs included	□ Direct KPIs are used for a majority of	Direct KPIs are used for all	the Objectives
$\Box$ No criterion for success referenced, <b>or</b>	Objectives	Objectives	□ A mix of direct and indirect KPIs
$\Box$ Criterion for success are so vague or	At least one includes enough	Most include enough	are used for most (or all)
incomplete that the specific result,	information to fully understand	information to fully understand	Objectives
target, benchmark, or value being	what the instrument was, how it was	what the instrument or process	□ All include enough information to
used to determine whether the	developed, and/or how it was used,	was, how it was developed, and	fully understand what the
student met the Objective is unclear	though some may lack context to	how it was used, and all contain	instrument or process was, how it
Criterion for success seem	help determine how the criterion for	some contextual information to	was developed, and how it was
unreasonable for the Objectives	success were selected and were	explain how the criterion for	used, and all contain specific
$\Box$ Unclear how all KPIs can provide data	appropriate for the Objectives	success were selected and were	contextual information to explain
for improving performance	Clear how at least one KPI can	appropriate for the Objectives	how the criterion for success were
	provide data for improving	Clear how most KPIs can provide	selected and were appropriate for
	performance	data for improving performance	the Objectives (e.g., specific
			benchmarks, accepted standards,
			past results, etc.)
			Clear how all KPIs can provide data
			for improving performance
			□ Supporting documents provided,
			when appropriate

# KPIs (Performance Objectives Only): The method used to evaluate a Performance Objective and the expected result, target, benchmark, or value that will represent success. Can be direct or indirect; although, direct is preferred.

Developing	Minimally Compliant	Good	Exemplary
<ul> <li>Developing</li> <li>None entered; or</li> <li>So vague or incomplete that it's unclear what was actually learned from the assessments or measurements of the Objectives</li> <li>None align with the instruments and processes described within the Indicators &amp; Criterion/KPIs</li> <li>None clearly articulate whether the expected Criterion were met and whether the Objective was accomplished</li> <li>None provide actionable data for improvement</li> <li>None demonstrate good processes for data collection and/or analysis</li> </ul>	<ul> <li>Findings or Results are entered for most Objectives (or clarify why findings/results were not available)</li> <li>At least one aligns with the instruments and processes described within the Indicators &amp; Criterion/KPIs</li> <li>At least one clearly articulates whether the expected Criterion were met and whether the Objective was accomplished</li> <li>At least one provides actionable data for improvement</li> <li>At least one demonstrates acceptable processes for data collection and/or analysis</li> </ul>	<ul> <li>Good</li> <li>Findings or Results are entered for all Objectives (or clarify why Findings/Results were not available)</li> <li>Most align with the instruments and processes described within the Indicators &amp; Criterion/KPIs</li> <li>Most clearly articulate whether the expected Criterion were met and whether the Objective was accomplished</li> <li>Most provide actionable data for improvement</li> <li>Most demonstrate good processes for data collection and/or analysis</li> </ul>	<ul> <li>Exemplary</li> <li>Findings or Results are entered for all objectives, are detailed, and are well organized. If Findings/Results not available, explanations include why and when next they will be reported</li> <li>All align with the instruments and processes described within the Indicators &amp; Criterion/KPIs</li> <li>All provide clear and detailed evidence for the attainment of the expected Criterion and whether the Objective was accomplished</li> <li>All provide detailed actionable data that can clearly be used for improvement</li> <li>All demonstrate good processes for data collection and/or analysis</li> <li>Supporting documents provided, when appropriate</li> </ul>

## Findings/KPI Results: A clear and concise summary of the results gathered from the assessment Indicators and/or KPIs.

Developing	Minimally Compliant	Good	Exemplary
<ul> <li>Developing</li> <li>None entered; or</li> <li>So vague or incomplete that the specific steps taken for improvement in response to the Findings/Results are unclear</li> <li>None connect with, or follow from, the assessment Findings/Results</li> <li>All focus exclusively on "continuing" current processes without any discussion of steps taken for improvement, improving assessment processes, or increasing targets or criteria, rather than improving the program/unit</li> </ul>	<ul> <li>At least one Action entered for the assessment plan</li> <li>At least one includes enough information to determine the specific steps taken for improvement</li> </ul>	Good  More than one Action entered; although Actions may not be provided for all Findings/Results Most include enough information to determine the specific steps taken for improvement in response to the Findings/Results Most connect with, or follow from, the assessment Findings/Results Most do not focus on "continuing" current processes, but rather identify steps taken for improvement, improving assessment processes, or increasing targets or criteria, but rather focus on improving the program/unit	<ul> <li>Exemplary</li> <li>Actions are provided for all Findings/Results</li> <li>All include specific and detailed information (e.g., timeline for implementation, needed resources, personnel involved) regarding steps taken for improvement in response to the Findings/Results</li> <li>All connect clearly with, or follow clearly from, the assessment Findings/Results</li> <li>(Almost) All focus on identifying and taking steps for improvement, rather than "continuing" current processes, focusing exclusively on improving assessment processes, or increasing targets or criteria</li> <li>Supporting documents provided,</li> </ul>

#### Actions: Specific steps taken to improve a program/unit based on analysis of the assessment Findings/KPI Results.

# Update to the Previous Cycle's Plan for Continuous Improvement (PCI Update): Narrative updating the unit's relative progress in

completing their previous cycle's Plan for Continuous Improvement.

Developing	Minimally Compliant	Good	Exemplary
🗆 Not entered; <u>or</u>	□ Provides a progress update for some	Provides a progress update for	Provides a progress update for all
Fails to update relevant progress	elements of the previous cycle's PCI	most elements of the previous	elements of the previous cycle's
regarding any of the previous cycle's	$\square$ The updates for the elements lack	cycle's PCI elements	PCI elements
PCI elements	detail and specificity	$\square$ The updates for most elements	$\Box$ The updates for all elements are
Does not provide relevant contextual	Provides relevant contextual	are specific and detailed	specific and detailed
information for any of the previous	information for some of the	Provides relevant contextual	Provides relevant contextual
cycle's PCI elements	previous cycle's PCI elements	information for most elements of	information for all elements of the
	$\Box$ The contextual information for the	the previous cycle's PCI elements	previous cycle's PCI elements
	elements lack detail and specificity	$\square$ The contextual information for	$\square$ The contextual information for all
		most elements are specific and	elements are specific and detailed
		detailed	

Plan for Continuous Improvement (PCI): Narrative summarizing all Actions to be implemented together into one coherent and detailed plan. This narrative should include a summary of all the identified Actions, as well as any other action-items not included elsewhere within the assessment plan. The action-items included within the PCI should be clearly based on a unit's Findings/KPI Results, and should provide additional contextual information or details about what these Actions are, how and when they will be implemented, and who will be responsible.

Developing	Minimally Compliant	Good	Exemplary
🗆 Not entered; <u>or</u>	Identifies some (but not most)	$\Box$ Identifies most actions for	□ All actions for improvement are
$\square$ So vague or incomplete the specific	general actions for improvement	improvement	identified, specific, and detailed
actions for improvement are unclear	Identifies the assessment Results	$\Box$ Identifies the assessment	The assessment Results used to
$\Box$ Fails to identify the specific	driving some (but not most) actions	Results driving most actions for	drive all actions for improvement
assessment Results driving any of the	for improvement	improvement	are identified, specific, and
Actions for improvement	□ Provides general details regarding the	Provides general details	detailed
Does not provide any details regarding	implementation for some (but not	regarding the implementation of	Provides specific and detailed
the implementation of the actions for	most) of the actions for improvement	most actions for improvement	information regarding the
improvement (e.g., timelines,	(e.g., timelines, resources needed,	(e.g., timelines, resources	implementation of the actions (e.g.,
resources needed, and personnel	and personnel responsible)	needed, and personnel	timelines, resources needed, and
responsible)		responsible)	personnel responsible)

**Overall Comments on the Assessment Plan:**